

Terms and conditions

TICKET TERMS

Price and payment

On the tickets apply a local non deductible Danish VAT of 25%.

Payment is possible by PayPal (also accepts credit card payments) or bank transfer.

Banktransfer details:

Bank: Triodos bank NV C/Jose Echegaray, 5 28230 Las Rozas de Madrid, Spain

Account owner address: FOODPHOTO FESTIVAL S.L. C/ Castellot, 9, 08871

GARRAF/BARCELONA, Spain

Charges: Please transfer the amount of "Order Total" in EURO currency

BIC: TRIOESMMXXX

IBAN: ES 54 1491 0001 22 3000109077

Reason of the payment: Order number + Person name - it is vital information for the payment identification.

Your ticket booking is only valid when we will have received the confirmation of payment. The payment of your order automatically means that you agree with these terms and conditions.

If payment is not received within 10 days tickets will be released again for sale. An invoice can be requested on location.

Delivery

Tickets are personal and not transferable. After your payment has been verified, you will receive an e-mail order confirmation. Please bring it along to the event. The tickets will be checked at the registration desk and you will receive a badge that permits you to enter all the booked events.

The organiser of the **FOODPHOTO FESTIVAL** events and/or the venues reserve the right to make alterations to the published event program where reasonably necessary. You will be informed by email of possible changes.

Refund in case of cancellations

Cancellations have to be done in writing to info@foodphotofestival.com. For a full refund, cancellation must be made until 1 month prior to the event. A 20€ handling fee will be subtracted from the refund; Paypal fees will not be refunded. 50% refund up until 2 weeks prior to the event, except fees. No refund will be done less than 2 weeks prior to the event.

Liability

Personal arrangements including travel, accommodation or hospitality relating to the event, which have

been arranged by you, are at your own risk. Liability for the cancellation or rescheduling of an event will be limited to a 100% refund.

While attending this event, you may be filmed, photographed, and recorded. Video, images, and audio recording of this event may be used by **FOODPHOTO FESTIVAL** in a variety of ways, including, but not limited to, promoting the festival. By entering, you agree to be recorded and to release the **FOODPHOTO FESTIVAL** and its organizers from liability for any violation of any personal or proprietary right you may have in connection with use of video, images, or audio recording.

Neither the venues nor the organizers will be responsible for any loss, theft or damage of your personal belongings, other than caused as a result of negligence of the venues or the organizers or other breach of statutory duty.

Confidentiality

The organizers of the **FOODPHOTO FESTIVAL** (**FOODPHOTO FESTIVAL S.L.**, Carrer Castellot, 9, 08870 GARRAF/BARCELONA Spain) guarantees the confidentiality of all personal data and complies with Spanish law. The user data will be used for the sole purpose of sending information, news or notifications regarding the **FOODPHOTO FESTIVAL**. The user has the right to access, correct, cancel their details by using their login or sending an e-mail to info@foodphotofestival.com.

CATALOG TERMS

Shipment and delivery

Shipment of catalog(s) costs are included in the price. Only a standard shipment service is offered for up to 3 catalogs. The VAT charges (4%) will be withdrawn in the checkout when you have entered a valid intra-Community VAT (excluding Spain) number or TAX number/address outside the EU.

Dispatch times may vary according to availability and any guarantees or representations made as to delivery times are subject to any delays resulting from postal delays or force majeure for which **FOODPHOTO FESTIVAL** will not be responsible.

Shipment will be done from Spain and indication of deliveries by carrier in case of standard shipment costs:

- National: between 2 and 6 days
- Europe: between 6 and 8 days
- Rest of the world: depending on county

Title and risk of loss

Delivery to carrier shall constitute delivery to Buyer, and thereafter risk of loss or damage shall pass to Buyer. Any claim of Buyer relative to damage during shipping or delivery should be made directly to the carrier. Any claims by Buyer against **FOODPHOTO FESTIVAL** for shortage or damage occurring prior to such delivery to carrier must be made within five (5) days after receipt of the goods and accompanied by original transportation bill signed by carrier noting that carrier received the goods from **FOODPHOTO**

FESTIVAL in the condition claimed.

Refunds

In all other cases NO refunds will be done.